SAP Staff Satisfaction Survey

We are seeking your input on the Student Assistance Program (SAP) in order to improve the functioning of the Student Assistance Team (SAT) and maintain high-quality service. Your participation in this survey is important to us and your responses will be kept confidential.

Please return your completed survey to:

Read each statement in the list below, and circle/mark a number to indicate how much you agree or disagree.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | n/a |
| Strongly Disagree | Disagree Somewhat | Neutral | Agree Somewhat | Strongly Agree | Not Applicable |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1. The Student Assistance Program (SAP) seems to be helping students. | 1 | 2 | 3 | 4 | 5 | n/a |
| 2. The information that students share is kept confidential by staff. | 1 | 2 | 3 | 4 | 5 | n/a |
| 3. The information that students share is kept confidential by other students. | 1 | 2 | 3 | 4 | 5 | n/a |
| 4. When a student is referred to the SAP, they get help in a timely fashion. | 1 | 2 | 3 | 4 | 5 | n/a |
| 5. The Student Assistance Team (SAT) is highly skilled and effective. | 1 | 2 | 3 | 4 | 5 | n/a |
| 6. The SAT is knowledgeable about current trends relating to SAP issues. | 1 | 2 | 3 | 4 | 5 | n/a |
| 7. The SAT is interested in my perspective and concerns. | 1 | 2 | 3 | 4 | 5 | n/a |
| 8. I clearly understand the purpose of the SAP. | 1 | 2 | 3 | 4 | 5 | n/a |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 9. I clearly understand what makes an appropriate referral to the SAP. | 1 | 2 | 3 | 4 | 5 | n/a |
| 10. I clearly understand the nature of the services provided by the SAP. | 1 | 2 | 3 | 4 | 5 | n/a |
| 11. The SAT effectively educates the staff. | 1 | 2 | 3 | 4 | 5 | n/a |
| 12. The SAT effectively works with other resources available at the school. | 1 | 2 | 3 | 4 | 5 | n/a |
| 13. The SAT effectively works with community resource liaisons. | 1 | 2 | 3 | 4 | 5 | n/a |
| 14. Overall, my contact with the SAP has been positive. | 1 | 2 | 3 | 4 | 5 | n/a |
| 15. If a student has a concern, I would recommend the SAP as a way to get help. | 1 | 2 | 3 | 4 | 5 | n/a |
| 16. The SAP is a positive influence on this school. | 1 | 2 | 3 | 4 | 5 | n/a |

Please provide additional suggestions and comments below to improve the work of the SAT:

Thank you for your highly valuable feedback!

Form adapted from PNSAS SAP Evaluation forms